

**BERKELEY COMMUNITY MENTAL HEALTH CENTER  
PATIENT EMERGENCY INFORMATION**

In an effort to better serve you, please help us by providing us with the following information.

Patient's Name: \_\_\_\_\_ Today's Date: \_\_\_\_\_

Patient's Birth Date: \_\_\_\_\_ Patient's Social Security Number: \_\_\_\_\_

Patient's Phone Number(s): Home: \_\_\_\_\_ Cell: \_\_\_\_\_ Work: \_\_\_\_\_

Patient's Physical Address: \_\_\_\_\_

Patient's Mailing Address: \_\_\_\_\_  
(if different from above)

Patient's Email Address: \_\_\_\_\_

**IN CASE OF EMERGENCY, PLEASE CONTACT:**

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Address: \_\_\_\_\_ Telephone Number(s): \_\_\_\_\_

**INSURANCE INFORMATION:** (Please check all that apply and provide card(s) for copy)  
 None (Please provide proof of income)  Medicaid  Medicare  Private Insurance

Marital Status:  Single  Married  Separated  Divorced  Widowed **Gender:** \_\_\_\_\_ **Race:** \_\_\_\_\_

Military:  Current  Past **Branch of Military:** \_\_\_\_\_

Family Size: \_\_\_\_\_ **How many children does the patient have?** \_\_\_\_\_

Registered Voter?  Yes  No but  Would like to register to vote  
 Would **Not** like to register to vote

Highest Grade of School Completed: \_\_\_\_\_

Primary Care Physician (Name, Address and Phone Number): \_\_\_\_\_

**May we contact you by phone, text, and/or email for appointment reminders?**

I hereby give Berkeley Community Mental Health Center permission to send appointment reminder messages to me via phone, email and/or text messaging. **Please initial:** \_\_\_\_\_

**(CHILDREN ONLY)** Name of School Attending: \_\_\_\_\_ Current Grade: \_\_\_\_\_

Thank you for choosing Berkeley Community Mental Health Center. CID: \_\_\_\_\_

# Third Party Guarantor of Payment Form

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_  
CID#: \_\_\_\_\_

## Person Guaranteeing Payment for Services

If patient and guarantor are the same person, check here  , if not

Relationship to patient: \_\_\_\_\_

First Name: \_\_\_\_\_ Middle: \_\_\_\_\_ Last: \_\_\_\_\_

Guarantor Social Security #: \_\_\_\_\_ Guarantor's DOB: \_\_\_\_\_

Address (if different from patient): Street: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone #: \_\_\_\_\_ Cell #: \_\_\_\_\_

Employed by: \_\_\_\_\_ Work Phone: \_\_\_\_\_

## Insurance Information:

Insurance Company #1: \_\_\_\_\_

Customer Service #: \_\_\_\_\_

Subscriber Name: \_\_\_\_\_

Subscriber DOB: \_\_\_\_\_

ID#: \_\_\_\_\_

Group Number or Name: \_\_\_\_\_

Subscriber SSN: \_\_\_\_\_

Insurance Company #2: \_\_\_\_\_

Customer Service #: \_\_\_\_\_

Subscriber Name: \_\_\_\_\_

Subscriber DOB: \_\_\_\_\_

ID#: \_\_\_\_\_

Group Number or Name: \_\_\_\_\_

Subscriber SSN: \_\_\_\_\_

Insurance Company #3: \_\_\_\_\_

Customer Service #: \_\_\_\_\_

Subscriber Name: \_\_\_\_\_

Subscriber DOB: \_\_\_\_\_

ID#: \_\_\_\_\_

Group Number or Name: \_\_\_\_\_

Subscriber SSN: \_\_\_\_\_

## Consent and Signature

### For School Mental Health Services Only

- I understand that some insurers do not cover services provided in a school setting, and that I am responsible for full payment if my insurance does not cover SCDMH clinicians assigned to my student. I understand that I can still receive services in the local SCDMH clinic or another outside provider.
- I accept SCDMH services in the schools. I assume responsibility for payment, if school based services are not covered by my plan.
- I decline SCDMH school services. I understand that my student can still receive covered services in the local SCDMH clinic or another outside provider.

I understand that I am responsible for all payments on any balances owed for services performed on behalf of the client named above. This may include co-pays, deductibles, or services not covered by a third-party. Should the client be older than eighteen years of age, my payment for services does not entitle me to review any confidential treatment information without written consent of the patient.

Printed Name \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

### MEDICAL RELEASE OF INFORMATION

I authorize the release of any medical information necessary to process Medicare, Medicaid, Champus/VA, or

Private insurance claims for \_\_\_\_\_ for services provided to

(Client's Name)

them with a starting date of \_\_\_\_\_ and request payment of benefits to:

(Admission Date/Update)

***BERKELEY COMMUNITY MENTAL HEALTH CENTER  
P.O. BOX 1030  
MONCK'S CORNER, SC 29461***

Client's Signature (authorized person) \_\_\_\_\_

Witness \_\_\_\_\_

REV: BCMHC 9/06/07

**CONSENT TO EXAMINATIONS AND TREATMENT**

Consent and authority is hereby given to this mental health facility and its professional staff to perform or have performed examinations and / or psychotherapy and / or related mental health treatments and to administer medications when deemed necessary or advisable by appropriate members of the professional staff in consultation with me. This statement has been fully explained to me and I understand it.

\_\_\_\_\_  
Witness

\_\_\_\_\_  
Signature of Patient

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Parent or Legal Guardian

**I have been provided copies of the SCDMH Notice of Privacy Practices and Client Rights and an opportunity to ask questions:**

\_\_\_\_\_  
(If not signed, staff to state reason on line and initial)

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

**SIGNIFICANT OTHER PARTICIPANTS INVOLVED  
IN THE IDENTIFIED PATIENT'S SERVICES**

I agree to participate in therapy focused on the patient signing above. I understand that any information that I give may be included in the patient's record and disclosed as allowed by law. I also understand that if I want to receive therapy or other treatment services, a separate consent to examination and treatment is required.

\_\_\_\_\_  
Participant / Relationship

\_\_\_\_\_  
Date

\_\_\_\_\_  
Staff Initials

\_\_\_\_\_  
Participant / Relationship

\_\_\_\_\_  
Date

\_\_\_\_\_  
Staff Initials

\_\_\_\_\_  
Participant / Relationship

\_\_\_\_\_  
Date

\_\_\_\_\_  
Staff Initials

\_\_\_\_\_  
Participant / Relationship

\_\_\_\_\_  
Date

\_\_\_\_\_  
Staff Initials

\_\_\_\_\_  
Participant / Relationship

\_\_\_\_\_  
Date

\_\_\_\_\_  
Staff Initials

The staff who obtain the other participant signature above enter initials and signature here.

\_\_\_\_\_  
Staff Initials

\_\_\_\_\_  
Staff Signature

\_\_\_\_\_  
Staff Initials

\_\_\_\_\_  
Staff Signature

## Client Orientation Checklist

I have received the following information about the Center via a client handbook, separate brochure, and/or orally, and I have been given the opportunity to ask questions.

- Rights and Responsibilities
- Complaint and appeal procedures
- Ways to give input
- Services and activities; coordination with other agencies
- Expectations; importance of family involvement in treatment
- Hours of operation
- Access to after-hour and emergency services
- Code of Ethics and professional conduct
- Confidentiality Policy
- Requirements for reporting and follow-up if court-ordered to treatment
- Financial obligations, fees, and arrangements
- Familiarization with premises including emergency exits and/or shelters, fire extinguishers, and first aid kits
- Program's health and safety policies regarding:
  - use of seclusion/restraint
  - use of tobacco products
  - illegal and legal drugs
  - prescription medication brought into the program
  - weapons
  - drug screens
- Identification of your primary contact staff person
- Program rules and expectations, including:
  - restrictions
  - events, behaviors, or attitudes leading to loss of privileges
  - means by which rights or privileges that have been restricted can be regained
- Education regarding Advance Directives
- Purpose and process of the assessment and potential course of treatment
- Development of the Plan of Care and your participation including discharge/transition criteria and procedures
- Assistive technology that might be helpful in treatment

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**Client Signature**

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**Date**

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CID#

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Staff Signature

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Date

# SOUTH CAROLINA

## VOTER REGISTRATION DECLINATION FORM

If you are not registered to vote where you live now, **would you like to register to vote here today?**

YES

NO

Already registered to vote

Will use registration by mail application.

Applying to register or declining to register to vote will not affect the amount of assistance that you will be provided by this agency.

**IF YOU DO NOT CHECK EITHER BOX, YOU WILL BE CONSIDERED TO HAVE DECIDED NOT TO REGISTER TO VOTE AT THIS TIME.**

If you would like help filling out the voter registration application form, we will help you. The decision whether to seek or accept help is yours. You may fill out the application from in private.

If you decided to register to vote, that decision will remain confidential and be used only for voter registration purposes.

If you register to vote, information regarding the office in which the application was submitted will remain confidential, again, to be used only for voter registration purposes.

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**Signature of Declinee/Applicant**

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**Date**

If you believe that someone has interfered with your right to register or to decline to vote, your right to privacy in deciding whether to register or in applying to vote, you may file a complaint with the following:

**Executive Director  
State Election Commission  
P.O. Box 5987  
Columbia, S.C. 29250  
(803) 734-9060**

# Berkeley Community Mental Health Center

## CLIENTS WHO ARE COURT ORDERED TO TREATMENT

If you have been court ordered to treatment, this means that the Mental Health Center has a responsibility to work with the Court to ensure that you are in compliance with the order to treatment. We will need to contact the Court to let them know that you have entered treatment and that you are or are not following treatment recommendations. If you should cease your compliance with the order from the Court, we are required to contact the Court with this information. This may result in a supplementary hearing by the Court to decide the next course of action. The Mental Health Center desires a good working relationship with clients who are court ordered to treatment; however, clients should be aware of the requirements of their court order. If records or your counselor are subpoenaed to court information may be released by court order without your permission. All information requested by the judge must be released, but only the specific information requested is released.

I have read and understand the above information.

\_\_\_\_\_  
**SIGNATURE**

\_\_\_\_\_  
**DATE**

\_\_\_\_\_  
WITNESS

\_\_\_\_\_  
**CLIENT NAME**

\_\_\_\_\_  
**CID**

## BERKELEY COMMUNITY MENTAL HEALTH CENTER

DO YOU WANT TO DESIGNATE A FAMILY MEMBER OR OTHER INDIVIDUAL WITH WHOM THE PROVIDER MAY DISCUSS YOUR MEDICAL CONDITION? \_\_\_\_\_ **YES** \_\_\_\_\_ **NO**

**IF YES, WHOM? (See M-450D form)**

If “YES”, complete and sign SCDMH Form M-450D “AUTHORIZATION TO DISCLOSE SCDMH PROTECTED HEALTH INFORMATION” indicating your preferences. If applicable to a specific SCDMH inpatient facility, SCDMH/DIS Form M-450J Authorization (which expires upon discharge) may be used instead.

You may revoke or modify your Authorization in writing as further described in the Authorization.

This Notice and any resulting disclosure is subject to applicable law, including Section 44-66-75 (A), Code of Laws of South Carolina, as amended (requiring this Notice); 45 CFR Part 160 (HIPAA); 42 CFR Part 2 (alcohol and drug); 44-22-100, SC Code (SCDMH patient confidentiality); and SCDMH Privacy Practices, which may permit, but not require, such disclosure with applicable Authorization.

**Print Patient Name:** \_\_\_\_\_

**Patient Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

# AUTHORIZATION TO DISCLOSE SCDMH PROTECTED HEALTH INFORMATION

I, \_\_\_\_\_, at \_\_\_\_\_  
(Name of requestor) Address (Street, City, State, Zip)

DOB \_\_\_\_\_, SS# \_\_\_\_\_, Medical Record # \_\_\_\_\_ authorize the release of my SCDMH health information, as specified below, for the following purpose: MEDICAL DESIGNEE

I authorize the release of the following information for the time period from: \_\_\_\_\_ to \_\_\_\_\_

Information from all SCDMH inpatient and outpatient facilities, centers, clinics, programs and offices

**OR**

Information from (name of specific hospital): \_\_\_\_\_

**AND The information authorized to be released includes:**

**This information should be released to:**

- All information from above
- Diagnoses
- Clinical History & Evaluation
- Admission and Discharge Dates
- Individualized Treatment Plan Progress Summaries
- Discharge Summary (Summary of Treatment)
- Physician's Medication Orders
- History and Physical
- Psychiatric History and Mental Status Examination
- Consultant Notes
- Billing and Payment Information
- Written Summary (copy attached)
- Other: \_\_\_\_\_

**Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Telephone No.:** \_\_\_\_\_

**Relationship:** \_\_\_\_\_

I understand that the above information is protected by applicable law and if this form is not complete, SCDMH may not be able to release the information. I understand that the information may include alcohol/drug abuse and/or HIV/AIDS/ARC and other infectious disease information about me. I do not want the following information disclosed:

\_\_\_\_\_  
This Authorization is valid for one year from my signing unless an earlier date, condition or event is specified here:

\_\_\_\_\_  
I understand that information disclosed may be subject to re-disclosure by the entity named above. I may cancel this Authorization by writing the local Privacy Officer where I received or am receiving treatment. I understand that if I cancel this Authorization, SCDMH cannot take back any use or release made with my Authorization, and SCDMH must keep records of my treatment. I understand that I may refuse to sign this Authorization and my refusal will not limit my access to SCDMH treatment or other services. I also understand that applicable law may permit or require the use, disclosure or re-disclosure of information about me without my Authorization. I have been given a copy of this Authorization.

\_\_\_\_\_  
**Signature of Individual/Personal Representative** **Printed Name** **Date**

\_\_\_\_\_  
Authority if signed by Personal Representative

\_\_\_\_\_  
Signature of DMH Staff releasing information **Printed Name** **Method of Release** **Date Released**

\_\_\_\_\_  
Patient Identification

# Berkeley Community Mental Health Center Therapy Expectations Contract

## Adult Services Program

**Patient:** \_\_\_\_\_ CID# \_\_\_\_\_

At Berkeley Community Mental Health Center, we strive to provide the best treatment for all of our patients. We use the Adult Services Treatment Model and Level of Care System so that we can meet the unique needs of you, our patient, and design a treatment plan that helps you achieve your goals. As stated in the Adult Services Treatment Model brochure, we use both individual and group therapy modalities to help our patients achieve these goals.

I have received a copy of the Adult Services Treatment Model brochure and I have had the opportunity to ask questions about Berkeley Community Mental Health Center services and 3 phases of treatment (Individual Therapy, Group Therapy, and Reassess for Level of Care). I agree to participate in my Plan of Care and follow the recommendations of my treatment team, in order to meet my goals.

\_\_\_\_\_  
**Patient signature**

\_\_\_\_\_  
**Date**

We know that our patients get the most out of therapy when they attend sessions consistently. We are also concerned about having appointment times available for patients who need and want to be seen. Therefore, we ask that you agree to the following statements:

**Please initial next to each item:**

If I need to cancel an appointment, I will call my counselor at least 24 hours before my scheduled appointment.

If I am ill, I will call my counselor as soon as possible to cancel my appointment. Twenty-four (24) hours of notice is requested to cancel an appointment whenever possible. (Note: Please do not come to the center if you are ill. We hope you will take care of yourself and prevent spreading contagious illness to our staff and other patients.)

If I have difficulty remembering my appointments, I will speak with my counselor about a plan to ensure I attend all scheduled appointments.

Because my treatment goals cannot be accomplished unless treatment sessions are consistent, I understand that my case may be discharged if I do not adhere to these expectations. My signature below indicates that I understand and agree to follow this therapy expectations contract.

\_\_\_\_\_  
**Patient signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
Witness signature

\_\_\_\_\_  
Date

## ELECTRONIC COMMUNICATION CONSENT FORM

As a patient or caregiver of a patient at South Carolina Department of Mental Health (SCDMH), you may wish to communicate with SCDMH staff by email. Your health is important to us and we will make every effort to reasonably comply with your request. We may deny requests for email communications if or when your clinician determines that it would not be in your best interest.

Our office will use reasonable means to protect the privacy of email information sent and received. However, we cannot guarantee the security of email communication. Patients must consent to the use of email for patient information, billing, and communication.

Below are policies outlining when and how email should be utilized to maintain your privacy and to enhance communication, as well as a place for you to acknowledge your consent to its use. Your decision to use email is voluntary and your consent may be withdrawn at any time.

### **When may I use email to communicate with SCDMH staff?**

Email may be used for routine requests. Some examples are:

- Appointment scheduling
- Appointment reminders
- Routine questions
- Referral information
- Requests for medical excuses
- Telehealth links
- Other matters not requiring an immediate response

### **When should I NOT use email to communicate with SCDMH staff?**

Email should never be used:

- In an emergency—use the 24 hour crisis line for emergencies (833-364-2274)
- If you are experiencing any desire to harm yourself or others
- If you are experiencing a severe medication reaction
- To communicate highly sensitive topics
- If you need an immediate response

### **What are the risks of using email?**

Risks of communicating via email include but are not limited to:

- Email may be accidentally sent to an unintended recipient.
- Email may be intercepted by hackers and redistributed.
- Employers/online services may have a legal right to inspect and keep emails that pass through their system.
- Email is easier to falsify than signed hard copies. In addition, it is impossible to verify the true identity of the sender, or to ensure that only the recipient can read the email.
- Emails can introduce viruses, malware, or other malicious programs that may damage the computer.
- Email can be used as evidence in court.
- Emails can be intercepted, forwarded, circulated, stored or even changed without the knowledge or permission of either the sender or recipient.
- Copies of an email may continue to exist, even after the email is deleted.

Patient ID:

**What happens to my messages?**

- Emails will be maintained as a permanent part of your medical record.
- As part of your permanent record, they may be released along with the rest of the record upon your authorization or when it is otherwise legally required to do so.
- Messages may be seen by staff for the purpose of filing or carrying out requests (e.g., appointment scheduling).

**What are my obligations?**

- I must let SCDMH staff know immediately if my email address changes.
- If I do not receive a response within 24 hours, or the timeframe discussed by my clinician, I will contact him/her by telephone if a response is needed.
- I will use email communication only for the purposes stated above.
- I will advise my clinician in writing, should I decide that I would prefer not to continue communicating via email

**What steps has SCDMH taken to protect the privacy of my email communications?**

- SCDMH email encrypts email messages.
- Every SCDMH computer has a password protected screen-saver.
- SCDMH staff are educated on the appropriate use and protection of email.
- SCDMH staff will not forward patient email to third-parties without your express consent.

**What steps can I take to protect my own privacy?**

- Do not use your work computer to communicate with SCDMH, as your employer has a right to inspect emails sent through the company’s system.
- Do not use a shared email account to transmit messages.
- Log out of your email account if you will be away from your computer.
- Carefully check the address before hitting “send” to ensure that you are sending your message to the intended receiver.
- Avoid writing or reading emails on a mobile device in a public place.
- Avoid accessing email on a public Wi-Fi hotspot.

**Encryption Waiver**

SCDMH staff will encrypt all emails sent outside of the SCDMH agency network to protect your privacy. If you are unable to accept encrypted communication for any reason, but still would like to accept emails from SCDMH, you may waive your right to encryption, with the understanding that your information will be less secure.

Please initial here if you prefer NOT to use encryption \_\_\_\_\_.

**CONSENT TO EMAIL USE**

By signing below, I consent to the use of email communication between myself and SCDMH. I recognize that there are risks to its use, and despite SCDMH’s best efforts, confidentiality cannot be guaranteed. I understand and accept those risks and the policies for email use outlined in the form. I agree to follow these policies and agree that should I fail do so, SCDMH may cease to allow me to use email to communicate with SCDMH. I also understand that I may withdraw my consent to communicate via email at any time by notifying SCDMH staff in writing.

\_\_\_\_\_  
Name of Patient/Guardian

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Patient/Guardian

\_\_\_\_\_  
Email Address

Patient ID: